

# PUBLIC HEARING

## Joint Legislative Audit Committee

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The committee will hold a public hearing on the following items at the time specified below:

Wednesday, December 16, 2020  
10:00 AM  
412 East

**Audit Report [20-5](#): Overpayment of Certain Unemployment Insurance Program Benefits, Department of Workforce Development**

**Audit Report [20-13](#): Unemployment Insurance Call Centers, Department of Workforce Development**

**Audit Report [20-28](#): Processing Certain Unemployment Insurance Claims, Department of Workforce Development**

*The Committee may also discuss a follow-up report received from the Department of Workforce Development dated August 14, 2020, related to report 20-5. All hearing materials are available on the Legislative Audit Bureau's website at [www.legis.wisconsin.gov/lab](http://www.legis.wisconsin.gov/lab).*

*In observance of social distancing guidelines, seating in room 412 East will be limited. Members of the public may also observe the hearing through WisconsinEye coverage available at <https://wiseye.org/>.*

***12/14/2020: Audit Report 20-28: Processing Certain Unemployment Insurance Claims, was added to the list of items to be heard.***

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Senator Robert Cowles  
Senate Chair

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Representative Samantha Kerkman  
Assembly Chair