



STATE OF WISCONSIN

Legislative Audit Bureau

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Janice Mueller  
State Auditor

August 6, 2010

Senator Bob Jauch, Chair  
Special Committee on Public Assistance Program Integrity  
118 South, State Capitol  
Madison, Wisconsin 53702

Dear Senator Jauch:

Thank you for inviting me to appear before the Joint Legislative Council's Special Committee on Public Assistance Program Integrity on August 4, 2010.

As you requested, I have attached a brief summary sheet that we use in conjunction with our Fraud, Waste, and Mismanagement Hotline (1-877-FRAUD-17). This is not a comprehensive listing of all hotline resources in Wisconsin, but rather a list of those telephone numbers and Web sites that are used most frequently in our work.

I hope you find this information helpful. If you have any additional questions, or if I may be of further assistance to the Committee, please contact me at (608) 266-2818.

Sincerely,

Janice Mueller  
State Auditor

JM/JC/bm

Enclosure

cc: Anna Hanning, Legislative Council  
Anne Sappenfield, Legislative Council  
Pam Shannon, Legislative Council

## Potential Referral Sources

Type	Sponsor	Name	Number	Website
State	DATCP	Consumer Protection Hotlines	1-800-422-7128	<a href="http://www.datcp.state.wi.us/contacts/hotlines.jsp">http://www.datcp.state.wi.us/contacts/hotlines.jsp</a>
State	DCF	W-2 Fraud	Local Fraud Contacts	<a href="http://www.dhs.wisconsin.gov/em/imagencies/pdf/FraudContacts.pdf">http://www.dhs.wisconsin.gov/em/imagencies/pdf/FraudContacts.pdf</a>
State	DCF	Wisconsin Shares Program Integrity	877-302-FRAUD	<a href="http://dcf.wi.gov/program_integrity/report_fraud.htm">http://dcf.wi.gov/program_integrity/report_fraud.htm</a>
State	DHS	Adoption Assistance	1-866-666-5532	<a href="http://www.dhfs.state.wi.us/data/hotline.asp">http://www.dhfs.state.wi.us/data/hotline.asp</a>
State	DHS	AIDS Hotline (MKE)	1-414-273-AIDS	<a href="http://www.dhfs.state.wi.us/data/hotline.asp">http://www.dhfs.state.wi.us/data/hotline.asp</a>
State	DHS	AIDS Hotline (State-wide)	1-800-334-AIDS	<a href="http://www.dhfs.state.wi.us/data/hotline.asp">http://www.dhfs.state.wi.us/data/hotline.asp</a>
State	DHS	BadgerCare Recipient Services	1-800-362-3002	<a href="http://www.dhfs.state.wi.us/data/hotline.asp">http://www.dhfs.state.wi.us/data/hotline.asp</a>
State	DHS	Child Abuse and Neglect (MKE)	1-414-220-SAFE	<a href="http://www.dhfs.state.wi.us/data/hotline.asp">http://www.dhfs.state.wi.us/data/hotline.asp</a>
State	DHS	Disability Determination	1-800-423-1938	<a href="http://www.dhfs.state.wi.us/data/hotline.asp">http://www.dhfs.state.wi.us/data/hotline.asp</a>
State	DHS	First Step Hotline	1-800-642-7837	<a href="http://www.dhfs.state.wi.us/data/hotline.asp">http://www.dhfs.state.wi.us/data/hotline.asp</a>
State	DHS	Foster Care Recruitment	1-800-947-8074	<a href="http://www.dhfs.state.wi.us/data/hotline.asp">http://www.dhfs.state.wi.us/data/hotline.asp</a>
State	DHS	HIRSP Customer Service	1-800-828-4777	<a href="http://www.dhfs.state.wi.us/data/hotline.asp">http://www.dhfs.state.wi.us/data/hotline.asp</a>
State	DHS	Home Health Hotline	1-800-642-6552	<a href="http://www.dhfs.state.wi.us/data/hotline.asp">http://www.dhfs.state.wi.us/data/hotline.asp</a>
State	DHS	Maternal and Child Health	1-800-722-2295	<a href="http://www.dhfs.state.wi.us/data/hotline.asp">http://www.dhfs.state.wi.us/data/hotline.asp</a>
State	DHS	Medicaid Managed Care Contract	1-800-760-0001	<a href="http://www.dhfs.state.wi.us/data/hotline.asp">http://www.dhfs.state.wi.us/data/hotline.asp</a>
State	DHS	Medicaid Recipient Services	1-800-362-3002	<a href="http://www.dhfs.state.wi.us/data/hotline.asp">http://www.dhfs.state.wi.us/data/hotline.asp</a>
State	DHS	MEDIGAP Helpline	1-800-242-1060	<a href="http://www.dhfs.state.wi.us/data/hotline.asp">http://www.dhfs.state.wi.us/data/hotline.asp</a>
State	DHS	Nurse Aide	1-877-224-0235	<a href="http://www.dhfs.state.wi.us/data/hotline.asp">http://www.dhfs.state.wi.us/data/hotline.asp</a>
State	DHS	Nurse Aide Registry	1-877-329-8760	<a href="http://www.dhfs.state.wi.us/data/hotline.asp">http://www.dhfs.state.wi.us/data/hotline.asp</a>
State	DHS	Nurse Aide Testing Services	1-866-257-5424	<a href="http://www.dhfs.state.wi.us/data/hotline.asp">http://www.dhfs.state.wi.us/data/hotline.asp</a>
State	DHS	Poison Control Hotline	1-800-222-1222	<a href="http://www.dhfs.state.wi.us/data/hotline.asp">http://www.dhfs.state.wi.us/data/hotline.asp</a>
State	DHS	Radon Information	1-888-LOW RADON	<a href="http://www.dhfs.state.wi.us/data/hotline.asp">http://www.dhfs.state.wi.us/data/hotline.asp</a>
State	DHS	SeniorCare	1-800-657-2038	<a href="http://www.dhfs.state.wi.us/data/hotline.asp">http://www.dhfs.state.wi.us/data/hotline.asp</a>
State	DHS	Social Security	1-800-772-1213	<a href="http://www.dhfs.state.wi.us/data/hotline.asp">http://www.dhfs.state.wi.us/data/hotline.asp</a>
State	DHS	SSI Helpline	1-800-362-3002	<a href="http://www.dhfs.state.wi.us/data/hotline.asp">http://www.dhfs.state.wi.us/data/hotline.asp</a>
State	DHS	Tobacco Quit Line	1-800-QUIT NOW	<a href="http://www.dhfs.state.wi.us/data/hotline.asp">http://www.dhfs.state.wi.us/data/hotline.asp</a>
State	DHS	West Nile Virus	1-800-433-1610	<a href="http://www.dhfs.state.wi.us/data/hotline.asp">http://www.dhfs.state.wi.us/data/hotline.asp</a>
State	DHS	Milwaukee Child Welfare Ombudsman	1-414-224-1347	<a href="http://www.ombudsmanmilw.org/">http://www.ombudsmanmilw.org/</a>
State	DOJ	Public Integrity Unit	*	<a href="http://www.doi.state.wi.us/dls/crimlitt.asp">http://www.doi.state.wi.us/dls/crimlitt.asp</a>
State	DOJ	Medicaid Fraud Control Unit	*	<a href="http://www.doi.state.wi.us/dls/medfraud.asp">http://www.doi.state.wi.us/dls/medfraud.asp</a>
State	DWD	Workers Compensation Fraud	1-608-261-8486	<a href="http://www.dwd.state.wi.us/wc/insurance/fraud/default.htm">http://www.dwd.state.wi.us/wc/insurance/fraud/default.htm</a>
State	DWD	Unemployment Insurance Fraud	1-800-494-4944	<a href="http://dwd.wisconsin.gov/uiben/contac.htm">http://dwd.wisconsin.gov/uiben/contac.htm</a>
State	DWD	Unemployment (disputed claims)	1-608-266-7215	
State	DWD	Complaints (general, state-wide)	1-608-266-6860	
State	DWD	Complaints (general, MKE)	1-414-227-4384	
State	DWD	Complaints (Job Service)	1-608-266-6889	
State	DWD	Complaints (migrant camps)	1-608-266-0002	
State	WERC	WI Employment Relations Commission	1-608-266-1381	<a href="http://werc.wi.gov/">http://werc.wi.gov/</a>
County	Milwaukee Cty	Department of Audit Fraud Hotline	1-414-93-FRAUD	<a href="http://www.county.milwaukee.gov/display/router.asp?docid=7880">http://www.county.milwaukee.gov/display/router.asp?docid=7880</a>
Federal	DHHS	Medicare/Medicaid Fraud	1-800-HHS-TIPS	<a href="http://www.oig.hhs.gov/fraud/hotline/">http://www.oig.hhs.gov/fraud/hotline/</a>
Federal	FTC	Identity Theft	202-326-2502	<a href="http://www.ftc.gov/bcp/edu/microsites/idtheft/consumers/filing-a-report.html">http://www.ftc.gov/bcp/edu/microsites/idtheft/consumers/filing-a-report.html</a>
Federal	SSA	Social Security Fraud	1-800-269-0271	<a href="http://www.socialsecurity.gov/oig/hotline/">http://www.socialsecurity.gov/oig/hotline/</a>
Federal	USDA	Food Stamp Fraud	1-800-424-9121	
Federal	All	GAO's Fraud Net	1-800-424-5454	<a href="http://www.gao.gov/fraudnet/fraudnet.htm">http://www.gao.gov/fraudnet/fraudnet.htm</a>

\* phone numbers not advertised