

Recommendations from Frontline Providers

Inclusiveness

- 1. Incorporate African-American child welfare agencies as true partners in policymaking and service delivery.**
- 2. Include a representative of an African-American child welfare agency on the Milwaukee Child Welfare Partnership Council.**
- 3. Include African-American child welfare agencies in the training of ongoing case managers.**

Collaboration and Coordination

- 1. Integrate into the Milwaukee County child welfare system at least one agency to provide family advocacy services**
- 2. Incorporate at least one agency into the Milwaukee County child welfare system to create greater cross-systems coordination.**
- 3. Look at collaborative ways to strengthen relationships between BMCW and the agencies.**

System Improvement

- 1. Place greater emphasis on prevention and strengthening biological families.**
- 2. Reduce staff turnover.**
- 3. Partnership with the media to recruit foster parents and tell positive stories.**
- 4. Better rate of reimbursement for medical assistance-reimbursed service.**
- 5. Needs to be a focus on outcomes, rather than a focus on the process.**

Staff and Foster Parent Training

- 1. Ensure that new staff completes pre-service training before managing cases.**
- 2. Require training of foster parents and ensure that requirement is being met.**

Care and Well-Being of Foster Children

- 1. Ensure that all children in out-of-home care receive annual medical and dental examinations.**
- 2. Community involvement in addressing challenges with transitioning youth.**
- 3. Reduce the number of placement disruptions with BMCW.**
- 4. Incorporate informed care perspective in trauma cases.**
- 5. Prevent/monitor signs of abuse through medical and dental exams.**
- 6. Upfront mental health assessment of all children.**
- 7. Need continuity of care in service delivery – case managers as the supervised visitation provider.**
- 8. Need to have a continued and increased focus on supporting kids aging out of foster care.**