

TransforMEDSM

The TransforMED Medical Home



Patient-Centered Personal Medical Home

A continuous relationship with a personal physician caring for the whole person

- Improved clinician-patient communication:
trust, respect, shared decision-making
 - Patient engagement
 - Patient partnership
 - Cultural competency
 - Continuous relationship over time
 - Whole person care

Access to Care and Information

- Same-day appointments
- After-hours care coverage
- Online patient services
- e-Visits
- Lab results via phone & web
- Nurse-Line or "Ask A Doctor"
- Culturally sensitive care

Information Systems

- Electronic health record
- e-Lab and e-Prescriptions
- Disease management software
- Evidence-based decision support
- Population-based management software
- Point-of-care reminders
- Web-based patient history / PHR
- Website / Patient portal
- Interoperable / Adheres to standards
- Affordable

Continuity of Care Services

- Community connected
- Coordinated ancillary services
- Collaborative referral relationships
- Comprehensive care
- Hospital care
- Urgent care
- Maternity care
- Hospice care
- Mental health care
- Services for all stages of life

Practice Management

- Disciplined financial management
- Change management
- Optimized office design/redesign
- Cost-Benefit decision-making
- Revenue enhancement
- Optimized coding & billing
- Personnel
- Facilities management

Point of Care Services

- Acute/Chronic care
- Disease prevention and management
- Wellness promotion
- Procedures
- Mindful physician-patient communication

Team-Based Care

- Physician leadership
- Inter-disciplinary care team
- Collaborative staff relationships
- "Just-right" staffing
- Effective communication
- Front/Back office shared vision

Quality and Safety

- Evidence-based best practices
- Patient safety focus
- Medication management
- Patient satisfaction feedback
- Evidence-based outcomes analysis
- Quality improvement
- Risk management
- Regulatory compliance

Find out more at www.transforMED.com