Chapter DWD 65

ORDER OF SELECTION FOR VOCATIONAL REHABILITATION SERVICES

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Note: Chapter HSS 255 as it existed on December 31, 1996 was renumbered chapter DWD 65 under s. 13.93 (2m) (b) 1., Stats., and corrections made under s. 13.93 (2m) (b) 6. and 7., Stats., Register, December, 1996, No. 492.

DWD 65.01 Authority and purpose. This chapter is promulgated under the authority of ss. 47.02 and 227.11 (2), Stats., to establish criteria and procedures for an order of selection for vocational rehabilitation services that conforms to the requirements of the Rehabilitation Act of 1973, as amended, 29 USC 701 et seq., and 34 CFR 361.36.

History: Cr. Register, October, 1994, No. 466, 12–1–94.

DWD 65.02 Applicability. This chapter applies to the department and to clients who do not have an approved individualized written rehabilitation program (IWRP) for their current applications. If a client has signed his or her IWRP and the IWRP has been approved by the department, services relating to that IWRP are not affected by this chapter.

History: Cr. Register, October, 1994, No. 466, 12-1-94.

DWD 65.03 Definitions. In this chapter:

- (1) "Act" means the Rehabilitation Act of 1973, as amended, 29 USC 701 et seq.
- (2) "Application" means an application for vocational rehabilitation services.
- (3) "Category" means a subset of individuals affected by an order of selection. The subset of individuals with the greatest number of severe functional limitations who need multiple services over an extended period of time is served first. The other subsets of individuals with severe or non–severe disabilities are arranged in descending order based on a descending number of severe functional limitations and on the need for multiple services over an extended period of time.
- **(4)** "Client" means a person certified by the department as eligible for vocational rehabilitation services under the act.
- **(5)** "Communication" means the physical, cognitive and psychological ability to exchange information effectively.
- **(6)** "Department" means the Wisconsin department of workforce development.
- (7) "Division" means the department's division of vocational rehabilitation.
- **(8)** "District director" means the supervisor of a division office which provides services under the act.
- **(9)** "Employment outcome" means preparing for, obtaining or retaining full or part–time competitive or non–competitive employment consistent with the definition in 29 USC 706 (6).
- (10) "Extended period of time" means a period of time lasting 12 or more months based on the expected implementation date of an IWRP to the ending date.
- (11) "Functional limitation" means a measurable impediment in communication, interpersonal skills or acceptance, mobility, self-care, self-direction, work tolerance, or work skill or work history relative to an employment outcome.

- (12) "Individual with a severe disability" means a client with a severe functional limitation who will need multiple services over an extended period of time within the definition of this term in 29 USC 706 (15).
- (13) "Individualized written rehabilitation program" or "IWRP" means the individualized written rehabilitation program as described in 29 USC 721 (a) (9) and 722.
- (14) "Interpersonal skills or acceptance" means the physical, cognitive and psychological ability to establish and maintain personal, family or community relationships.
- (15) "Mobility" means the physical, cognitive and psychological ability to move from place to place inside and outside the home.
- (16) "Multiple services" means more than one primary service purchased or provided with funding under the act as part of an approved IWRP to obtain an appropriate employment outcome.
- (17) "Order of selection" means the order of priority for service, by category, required by 29 USC 721 (a) (5) (A) to ensure that clients with the most severe functional limitations who need multiple services over an extended period of time are served before clients who have less severe functional limitations and need fewer services over less extended periods of time.
- (18) "Primary services" means evaluation, counseling and guidance provided by VR staff, physical or mental restoration and training and placement services which would be necessary to reach an approved IWRP goal, but not support services such as maintenance, transportation, personal assistance services or services to family members which are provided only to allow a client to participate in one or more approved primary services.
- (19) "Self-care" means the physical, cognitive and psychological ability to perform activities of daily living including eating, toileting, grooming, dressing, cooking, shopping, washing, housekeeping, money management and health and safety needs.
- **(20)** "Self-direction" means the physical, cognitive and psychological ability to independently plan, initiate, organize, make decisions and carry out daily life activities after self-care needs have been met.
- (21) "Served" means the development and implementation of a client's IWRP.
- (22) "State plan for vocational rehabilitation" means the document required by the federal government as a condition for obtaining federal matching funds for vocational rehabilitation services.
- (23) "State rehabilitation planning and advisory council" means the committee appointed by the governor under 29 USC 705.
- **(24)** "Suspended case" means a client for whom the development and implementation of an IWRP has been delayed due to the imposition or continuation of an order of selection.
- (25) "Vocational rehabilitation counselor" means the department employe who collects documentation regarding an applicant's disability, makes recommendations regarding eligibility for

vocational rehabilitation services based on that record, and develops and implements a client's IWRP.

- (26) "Work skills or work history" means the physical, cognitive and psychological ability to demonstrate work skills, work experience, necessary to obtain and maintain appropriate employment.
- (27) "Work tolerance" means the physical, cognitive and psychological capacity to meet the demands of the workplace regardless of the work skills already possessed by an individual.

History: Cr. Register, October, 1994, No. 466, 12-1-94.

DWD 65.04 Determining when an order of selection is required. At least annually, the department shall determine if all clients can be served or if an order of selection must be imposed or continued to ensure that clients with the most severe disabilities are served before clients with less severe disabilities. The criteria for making this determination shall be whether the fiscal and personnel resources are available to meet the needs of the client population. The department shall consult with the state rehabilitation planning and advisory council in making this determination.

History: Cr. Register, October, 1994, No. 466, 12-1-94.

DWD 65.05 Public notice to announce order of selection intention. The imposition, continuation or termination of an order of selection shall be announced by publication of a class 1 legal notice in the official state newspaper. An order of selection shall be effective no sooner than 30 days after the date of publication of the notice.

History: Cr. Register, October, 1994, No. 466, 12-1-94.

DWD 65.06 Prohibited practices. The department shall determine the relative position of an individual in the order of selection without regard to length of residency, type of disability, age, sex, race, color, creed, national origin, source of referral, expected employment outcome, type of service needs, costs of services, length of time needed to complete service or income level.

History: Cr. Register, October, 1994, No. 466, 12-1-94.

DWD 65.07 Determining the order of selection.

- (1) EVALUATION PROCESS. For each client, a vocational rehabilitation counselor shall evaluate the client's case record using the functional assessment instrument included in the state plan and, on the basis of the client's existing record, shall recommend, in writing, the appropriate category for the client in the order of selection. except that a client may be assigned to a category or a position within a category by federal law. 29 USC 721(a) (5) (A).
- **(2)** REVIEW OF VOCATIONAL REHABILITATION COUNSELOR RECOMMENDATION. A recommendation under sub. (1) shall be reviewed by the vocational rehabilitation counselor's supervisor

and, if the recommendation is accepted, the supervisor shall countersign and date the recommendation.

(3) TIE BREAKER. For clients assigned to the same category under an order of selection for services, the date recorded on the application as the date the application was received by the department shall determine the order of selection within the category with the oldest date served first.

History: Cr. Register, October, 1994, No. 466, 12-1-94.

DWD 65.08 Notice to affected clients. Within 20 working days following publication of the public notice under s. DWD 65.05 of the department's intention to impose or continue an order of selection, the department shall notify, in writing, each client who will not be served in the 12 month period beginning on the effective date of the order of selection. This notice shall include the reason for the decision, information regarding how and where to appeal this action under s. DWD 65.11 and information regarding how and where to submit new evidence for review by the department under s. DWD 65.09.

History: Cr. Register, October, 1994, No. 466, 12-1-94.

DWD 65.09 Review requested by client. A client may request a review of his or her category within the order of selection whenever new evidence is available by submitting a copy of the new evidence with a written request for a redetermination to the district director of the office which provided the notice of the order of selection category.

History: Cr. Register, October, 1994, No. 466, 12–1–94.

DWD 65.10 Review initiated by department. The department shall contact each suspended case at least annually to determine if the client wants to continue as a suspended case or if the case may be closed. If the client chooses to allow his or her case to be closed, the closure reason shall be reported as "other" and this action shall not prejudice any future reconsideration of the individual for services. If this contact is by mail and there is no response within 30 days or if the client has moved and left no forwarding address, the case shall be closed without further notice.

History: Cr. Register, October, 1994, No. 466, 12-1-94.

DWD 65.11 Appeal of assigned position under an order of selection. A client may appeal the decision of the department about the basis for his or her category under an order of selection for services by sending a written request for a hearing with an explanation of his or her specific issues to the district director of the office which provided the notice of order of selection category within one year of the date of the notice under s. DWD 65.08. Order of selection appeals are heard by impartial hearing officers under procedures established by the department for client appeals.

Note: See ch. DWD 75.

History: Cr. Register, October, 1994, No. 466, 12-1-94.