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TO: County Veterans Service Offices

SUBJECT: Bureau of Claims Office Privacy and Security Policy

The Wisconsin Department of Veterans Affairs (WDVA), Bureau of Claims continues to update the policies related to privacy, security, and the safe handling of personal information. The Bureau of Claims Office Privacy and Security Policy codifies the practices and protocols of the Claims Office and aligns with applicable protocols in use by the United States Department of Veterans Affairs (USDVA).

The policy is available by going to

<http://dva.state.wi.us/Documents/newsMediaDocuments/WDVA%20Toolkit/Bulletins/Claims%20Policy%20MCO-501.pdf>

Any questions regarding this policy should be directed to Jeanette Galarza, Supervisor, Bureau of Claims, (414) 902-5763 or Jeanette.galarza@va.gov.