NOTICE OF PROPOSED GUIDANCE DOCUMENT

Customer Appointments

Pursuant to Wis. Stat. s. 227.112, the Wisconsin Department of Transportation is hereby seeking comment on Customer Appointments, ch. 343, a proposed guidance document.

PUBLIC COMMENTS AND DEADLINE FOR SUBMISSION

Comments may be submitted to the Wisconsin Department of Transportation for 21 days by:

1. Department's website:

https://appengine.egov.com/apps/wi/dot/guidance-docs?guidDocId=DMV535

2. Mailing written comments to:

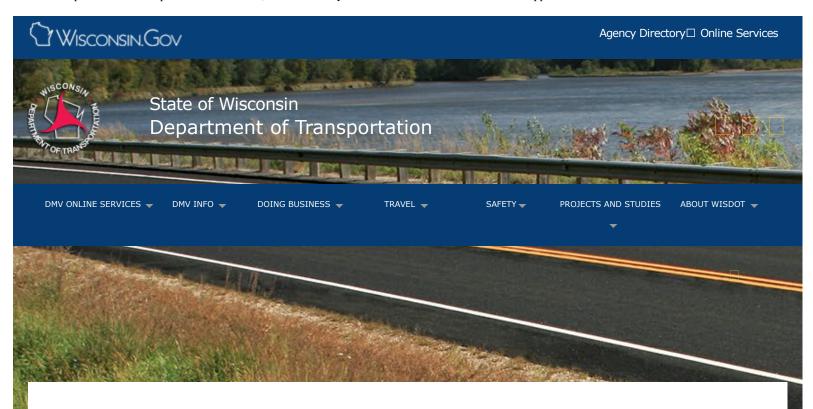
Division of Motor Vehicles Wisconsin Department of Transportation 4822 Madison Yards Way PO Box 7336 Madison, WI 53707-7336

WEBSITE LOCATION OF FINAL GUIDANCE DOCUMENT

The final version of this guidance document will be posted at <u>wisconsindot.gov</u> to allow for ongoing comment.

AGENCY CONTACT

DOTDMVGuidanceDocs@DOT.WI.GOV



Reschedule, cancel or verify other DMV Customer Service Center appointments

Online services

Drivers

Vehicles

Appointments for licensing or ID card services can be made through the Interactive Driver License/ID Guide. DMV is offering appointments at many locations throughout the state (additional locations coming soon).

If you have already scheduled an appointment through the Interactive Driver License/ID Guide, you may access this online system to reschedule, cancel or verify your existing appointment at the link below. Your current appointment will not be canceled until you confirm your new appointment.

New appointments are added periodically throughout the week. You are welcome to check back and reschedule your appointment.

When searching for your existing appointment through the online system, you will be prompted to enter the following items:

- Your driver license or ID card number, or your social security number
- Your date of birth
- Your zip code on file with the department
- An email address or cell phone number with texting is required in order to receive a confirmation and reminder of your appointment.

Reschedule, cancel or verify DMV appointments

This service may not be available on Sundays from 6 a.m.-9 a.m. due to regular system maintenance.

For more information:

- DMV customer service centers
- Interactive driver license/ID guide

Questions?

Email Wisconsin DMV email service

Contact Information

Contact Us

Support

Translate website□

Traducir el sitio de web□

翻譯網站

Website übersetzen□

ترجمة الموقع

Txhais website \square

웹 사이트 번역

Перевести сайт

Forms/Notices

Acceptable use policy

Forms

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Software information

WisDOT Employees

Employee information

PTA web

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WisDOT LearnCenter

