

NOTICE OF PROPOSED GUIDANCE DOCUMENT

eMV Public FAQs – Final Steps

Pursuant to Wis. Stat. s. 227.112, the Wisconsin Department of Transportation is hereby seeking comment eMV Public FAQs – Final Steps s. 341 and s. 342 a proposed guidance document.

PUBLIC COMMENTS AND DEADLINE FOR SUBMISSION

Comments may be submitted to the Wisconsin Department of Transportation for 21 days by:

1. Department's website: <https://wisconsin.gov/Pages/online-srvcs/title-vehicle/faqs-receipt.aspx>

2. Mailing written comments to:
Division of Motor Vehicles
Wisconsin Department of Transportation
4822 Madison Yards Way
PO Box 7336
Madison, WI 53707-7336

WEBSITE LOCATION OF FINAL GUIDANCE DOCUMENT

The final version of this guidance document will be posted at wisconsin.gov to allow for ongoing comment.

AGENCY CONTACT

DOTDMVGuidanceDocs@DOT.WI.GOV



State of Wisconsin Department of Transportation

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eMV Public FAQs - Final Steps

[eMV Public application](#)[Instructions](#)[Frequently asked
questions](#)[Glossary](#)

Why do I need to provide a phone number and/or email address?

To contact you if we need more information, documents and/or fees. This information is used only by Wisconsin Department of Transportation (WisDOT) staff.

Will the phone number or email address be stored at WisDOT?

No. Your phone number and email address are printed on your receipt.

Can I start the eMV Public application and complete it later?

No. If you are unable to complete the eMV Public application after you start, you will need to cancel and start over at a later time.

Can I use the eMV Public application for multiple transfers and submit one payment for all of the applications?

The eMV Public application is designed to process one application for transfer at a time. You may complete the application process for as many eligible vehicles and pay for each transaction separately online with a credit/debit card or ACH payment.

Prompt submission of the documents listed in the eMV Public application ensures prompt completion of your application and delivery of your products — title, license plates (if applicable) and/or vehicle

registration.

Who can I contact if I am having problems with the eMV Public application system?

Contact the eMV Public Support Team at emvpublic@dot.wi.gov or at (608) 267-9418 between 8 a.m. and 4:15 p.m. Monday through Friday.

Is there a way I can track the progress of my application once I have sent the required documents and payment to WisDOT?

Yes, by using our free [where's my title?](#) online application.

When can I expect to receive my products, (title, vehicle registration and/or license plates) after I mail my paper documents?

Once we receive the required documentation, your transaction will be completed within 24-48 hours. After we complete your application, please allow 7-10 business days to receive your Wisconsin title, license plates (if applicable) and Certificate of Vehicle Registration. You can check the status of your application by using our free [where's my title?](#) online application.

All products are mailed first class mail. The license plates (and stickers) are mailed separately from the Certificate of Title and Certificate of Vehicle Registration.

Upon receipt of your Wisconsin title and registration, you should separate the title from the registration and place the title in a secure place. The Certificate of Vehicle Registration should be kept in the glove compartment of your vehicle to use as proof of registration to law enforcement upon request.

Questions?

Email [eMV support team](#)

Contact Information

Contact Us

Support

Translate website

Traducir el sitio de web

翻譯網站

Website übersetzen

ترجمة الموقع

Txhais website

웹 사이트 번역

Перевести сайт

Forms/Notices

Acceptable use policy

Forms

Legal notices

Privacy policy

Software information

WisDOT Employees

Employee information

PTA web

HR Self-Service

Travel Expenses

WisDOT LearnCenter

