

NOTICE OF PROPOSED GUIDANCE DOCUMENT

Title for a Vehicle Purchased from a Dealer

Pursuant to Wis. Stat. s. 227.112, the Wisconsin Department of Transportation is hereby seeking comment Title for a Vehicle Purchased from a Dealer s. 342, a proposed guidance document.

PUBLIC COMMENTS AND DEADLINE FOR SUBMISSION

Comments may be submitted to the Wisconsin Department of Transportation for 21 days by:

1. Department's website: <https://wisconsin.gov/Pages/dmv/vehicles/title-plates/dealertitle.aspx>

2. Mailing written comments to:
Division of Motor Vehicles
Wisconsin Department of Transportation
4822 Madison Yards Way
PO Box 7336
Madison, WI 53707-7336

WEBSITE LOCATION OF FINAL GUIDANCE DOCUMENT

The final version of this guidance document will be posted at wisconsin.gov to allow for ongoing comment.

AGENCY CONTACT

DOTDMVGuidanceDocs@DOT.WI.GOV



State of Wisconsin Department of Transportation

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Title for a vehicle purchased from a dealer

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State law requires dealers to process (electronically or by mail) your application for title and plates with the Wisconsin Department of Transportation (WisDOT) within 7 business days after your transaction.

Missing information or other problems with your application could delay DMV processing. The DMV will contact you for more information if needed.

Your title and plates will arrive separately. If they have not arrived a month after your purchase, check the [DMV processing times](#). If the DMV is working on applications submitted after your date of purchase:

- Email: [DMV Title and Registration Processing](#)
- Call: (608) 266-1466, between 7:30 a.m. - 4:30 p.m., Monday through Friday.

WisDOT Dealer & Agent Section can help

Occasionally the dealership fails to process applications or if necessary, to send applications to the DMV on time or at all. If this happens to you, you may contact WisDOT's Dealer & Agent Section at:

- Call: (608) 266-1425
- Email: dealers.dmv@dot.state.wi.us

To learn more about filing a dealer complaint. Dealer & Agent Section can help you get your title and plates.

To file a complaint against a dealership

Complete the Dealer Complaint form [MV2338](#) (Spanish [MV2338s](#)). Mail the form to WisDOT Dealer & Agent Section at the address below. Attach readable copies or originals of documents related to your vehicle purchase or lease. Include a copy of your Application for Title and Registration form (WisDOT form MV11). WisDOT will use the information you provide to resolve your complaint and enforce the laws. It may share the information with the dealer you name in your complaint. Under Wisconsin's Open Records Law, your complaint will be available for public review upon request.

About Dealer & Agent Section

WisDOT Dealer & Agent Section licenses, regulates and educates the motor vehicle industry, and resolves disputes about dealership sales and warranty repairs. It also investigates complaints about odometer tampering involving dealerships and private sellers.

Email Wisconsin DMV email service

Contact Information

Contact Us

Support

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WisDOT LearnCenter

