NOTICE OF PROPOSED GUIDANCE DOCUMENT

Processing Hours

Pursuant to Wis. Stat. s. 227.112, the Wisconsin Department of Transportation is hereby seeking comment Processing Hours s. 218 and s. 341, a proposed guidance document.

PUBLIC COMMENTS AND DEADLINE FOR SUBMISSION

Comments may be submitted to the Wisconsin Department of Transportation for 21 days by:

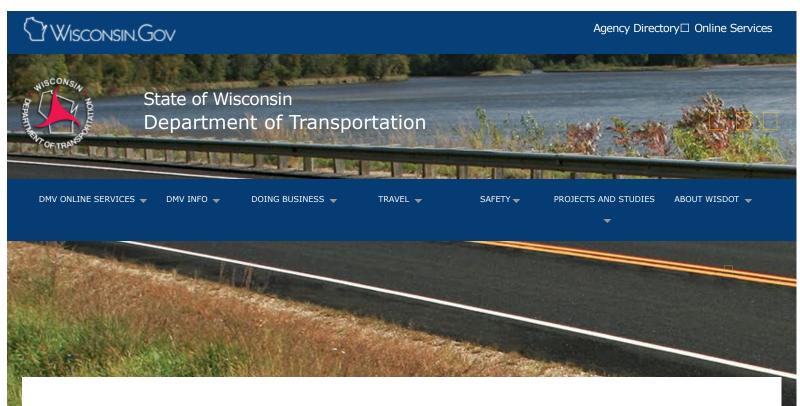
- 1. Department's website: https://wisconsindot.gov/Pages/dmv/dlr-agents/dlr-ttl-reg/processinghours.aspx
- Mailing written comments to:
 Division of Motor Vehicles
 Wisconsin Department of Transportation
 4822 Madison Yards Way
 PO Box 7336
 Madison, WI 53707-7336

WEBSITE LOCATION OF FINAL GUIDANCE DOCUMENT

The final version of this guidance document will be posted at <u>wisconsindot.gov</u> to allow for ongoing comment.

AGENCY CONTACT

DOTDMVGuidanceDocs@DOT.WI.GOV



Processing hours

eMV agent

Getting started

Mailing instructions

Processing hours

User manual

Title/registration processing

DMV technical staff is available to help with any online system problems Monday through Friday 8 a.m. to 5 p.m., however, processing can take place outside of this time frame. Some planned outages may occasionally occur. These outages will be communicated with sufficient lead-time to allow for any necessary contingency plans.

Web Access Management System (WAMS)

For logon ID and password questions go to $\ensuremath{\overline{\mathsf{WAMS}}}$ internet site.

Agent Partnership Unit (APU)

For questions related to the completion of electronic title/registration applications, contact DMV's Agent Partnership Unit at (608) 266-3566 between the hours of 8 a.m. and 4:30 p.m., Monday through Friday or email your question. We encourage new users to call APU when processing their first application.

Dealer Licensing Unit (DLU)

For questions regarding the sign-on process, user ID, user roles, or password questions, call DMV's

Customer Service Unit at (608) 266-1425. Phones are answered between the hours of 8 a.m. and 4:30 p.m. Monday through Friday. You can also email your questions.

Benefits

For more information about the benefits of the eMV Agent program, contact:

Dealer & Agent Section

P.O. Box 7909 Madison, WI 53707-7909

Email AgentPartnershipUnit@dot.wi.gov Phone (608) 266-3566 Fax (608) 266-9552

Contact Information

Contact Us

Support

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Website übersetzen□

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ترجمة الموقع

Перевести сайт

Forms/Notices

Acceptable use policy
Forms
Legal notices
Privacy policy
Software information

WisDOT Employees

Employee information PTA web HR Self-Service Travel Expenses WisDOT LearnCenter

