NOTICE OF PROPOSED GUIDANCE DOCUMENT

Convenience Fee

Pursuant to Wis. Stat. s. 227.112, the Wisconsin Department of Transportation is hereby seeking comment Convenience Fee Abbreviations TRANS 198, a proposed guidance document.

PUBLIC COMMENTS AND DEADLINE FOR SUBMISSION

Comments may be submitted to the Wisconsin Department of Transportation for 21 days by:

1. Department's website: https://wisconsindot.gov/Pages/dmv/vehicles/title-

plates/convenience-fees.aspx

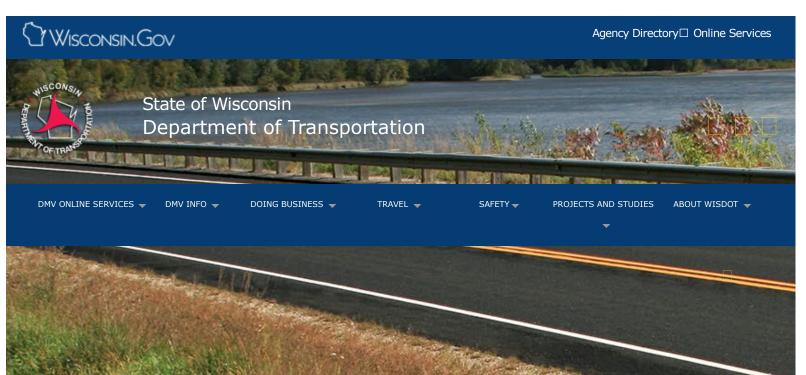
2. Mailing written comments to: Division of Motor Vehicles Wisconsin Department of Transportation 4822 Madison Yards Way PO Box 7336 Madison, WI 53707-7336

WEBSITE LOCATION OF FINAL GUIDANCE DOCUMENT

The final version of this guidance document will be posted at <u>wisconsindot.gov</u> to allow for ongoing comment.

AGENCY CONTACT

DOTDMVGuidanceDocs@DOT.WI.GOV



Convenience fee

Online services
Vehicles
Titles
Plate guide
Special plates
Motor carriers
DMV customer service centers
Forms
Drivers

Credit and debit card companies charge a fee to all retailers every time a card is used. All DMV fees are set by statute and, as a state agency, WisDOT cannot use these fees to cover the costs of accepting credit and debit card payments.

Therefore, DMV must add a convenience fee to cover the fees charged by credit and debit card companies. The convenience fee is a percentage of the cost of the product or service. You will see the amounts of the product/service fee and the convenience fee displayed separately before you complete the transaction at local DMV customer service centers or for online services.

Some WisDOT online services accept payments through ACH (Automated Clearing House) which deducts WisDOT fees directly from your bank account, with no added convenience fee. If available for the product or service you need, follow the ACH instructions on the webpage to pay.

Questions?

Wisconsin DMV Official Government Site - Convenience fee

Email Wisconsin DMV email service

Contact Information

Contact Us

□ Support

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