

Chapter DHS 97

COMPLAINT PROCEDURES FOR INMATES OF THE WISCONSIN RESOURCE CENTER

DHS 97.01 Authority and applicability.
DHS 97.03 Definitions.

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Note: Chapter HFS 97 as it existed on March 31, 2001 was repealed and a new chapter HFS 97 was created, [Register, April, 2001, No. 544](#), effective May 1, 2001. Chapter HSS 97 was renumbered chapter HFS 97 under s. 13.93 (2m) (b) 1. and corrections made under s. 13.93 (2m) (b) 6. and 7., Stats., [Register, May, 1999, No. 521](#). Chapter HFS 97 was renumbered chapter DHS 97 under s. 13.92 (4) (b) 1., Stats., and corrections made under s. 13.92 (4) (b) 7., Stats., [Register November 2008 No. 635](#). Chapter DHS 97 as it existed on May 31, 2009, was repealed and a new chapter DHS 97 was created effective June 1, 2009.

DHS 97.01 Authority and applicability. Pursuant to authority under ss. [46.056](#) and [227.11 \(2\)](#), Stats., the department adopts this chapter as the procedures governing complaints by inmates pertaining to the Wisconsin Resource Center.

History: CR 08-097: cr. [Register May 2009 No. 641](#), eff. 6-1-09; correction made under s. [13.92 \(4\) \(b\) 7.](#), Stats., [Register January 2025 No. 829](#).

DHS 97.03 Definitions. (1) In this chapter:

- (a) “Corrections complaint examiner” or “CCE” has the meaning given in s. [DOC 310.03](#).
 - (b) “DCTS administrator” means the administrator of the department’s division of care and treatment services.
 - (c) “Department” means the department of health services.
 - (d) “Wisconsin Resource Center” or “WRC” means the state prison established pursuant to s. [46.056](#), Stats., and administered by the department.
- (2)** Notwithstanding s. [DOC 310.03](#), the following terms,

when used in ch. [DOC 310](#) in connection with processing WRC inmate complaints under this chapter, have the meanings given below:

- (a) “Appropriate reviewing authority” means the director of WRC or that person’s designee.
- (c) “Director” means the director of the WRC or that person’s designee.
- (d) “Institution complaint examiner” means the person assigned by the director of WRC to investigate complaints filed by inmates.

History: CR 08-097: cr. [Register May 2009 No. 641](#), eff. 6-1-09; CR 20-067: am. (1) (b) [Register December 2021 No. 792](#), eff. 1-1-22.

DHS 97.04 Revisions in procedure. (1) For complaints pertaining to WRC, the provisions of ch. [DOC 310](#) apply, except as provided in sub. **(2)**.

(2) (a) Notwithstanding s. [DOC 310.04 \(2\)](#), the director shall appoint an institution complaint examiner.

(b) The CCE shall send a copy of his or her recommendation under s. [DOC 310.12](#) to the DCTS administrator, and the DCTS administrator or designee may make a recommendation to the secretary of corrections.

History: CR 08-097: cr. [Register May 2009 No. 641](#), eff. 6-1-09; correction in (2) (b) under s. [13.92 \(4\) \(b\) 7.](#), Stats., [Register July 2018 No. 751](#); CR 20-067: am. (2) (b) [Register December 2021 No. 792](#), eff. 1-1-22.